



NortonLifeLock™

STEPS TO CREATE AN ACCOUNT

1. Go to <https://Norton.com/EBsetup> (This is the same as the link found in the welcome email).
2. Verify your DOB and SSN (this will locate your membership).

The screenshot shows the 'Verify Your Identity' page. At the top left is the NortonLifeLock logo. The main heading is 'Verify Your Identity' with a sub-heading 'To activate your membership, we first need to verify your identity.' Below this are three input fields: 'Date of Birth' with a placeholder 'MM/DD/YYYY', 'Social Security Number (SSN)' with a placeholder 'XXX-XX-XXXX', and a CAPTCHA box with the text 'I'm not a robot' and a 'reCAPTCHA' logo. To the right of these fields are three informational sections: 'We care about your privacy' (We do not sell your information.), 'Your SSN is encrypted.' (For any questions, please contact 1-800-607-9174.), and 'Why we need your SSN?' (To help protect your credit card and identity, we will need your Social Security Number.). A 'Continue' button is located at the bottom right of the form area.

3. On the next page, Create a Norton Account by filling out the fields.

The screenshot shows the 'Create an Account' page. At the top right is the NortonLifeLock logo. The main heading is 'Create an Account' with a sub-heading 'Returning user? [Sign in.](#)' Below this is a paragraph: 'An account is needed to access all of your NortonLifeLock products and services.' The form contains several fields: 'Email address *', 'Confirm email address *', 'Create a secure password *', 'First Name' and 'Last Name' (split fields), 'Mobile phone number' (with a country code dropdown set to US), and 'Region' (with a dropdown set to 'United States'). A yellow 'Create Account' button is at the bottom. Below the button is a disclaimer: 'By clicking Create Account, you have read and acknowledge our [Global Privacy Statement.](#)'